

Critical Incident – Mental Health Protocol

Definition of Critical Incident – Mental Health

A situation where an Individual's mental health or emotional wellbeing may be at risk and where there is a likelihood of self-harm or harm to others, eg attempted suicide, a severe mental health episode or involvement in a traumatic event.

What is not a Critical Incident – Mental Health?

- **Student Misconduct: Disruptive misconduct:** Disruptive Behaviour includes behaviour which breaches the Student Code of Conduct, eg bullying or behaviour which interferes with learning in the classroom. If you believe that such behaviour is occurring please refer to the Student Disciplinary Policy and Procedure.
- **Emergency or critical incident:** A medical emergency that is not a due to a Mental Health Critical Incident.
You should immediately contact:
 1. Call 000 – Ask for an Ambulance
 2. The Centre Manager who will advise and support you.

In situations other than medical emergencies follow process outlined in GNLC Emergency Procedures Plan.

You will also need to fill in an **Incident Report Form**, located on the Shared Z drive.

Protocol for Critical Incident – Mental Health

If the student is violent or armed

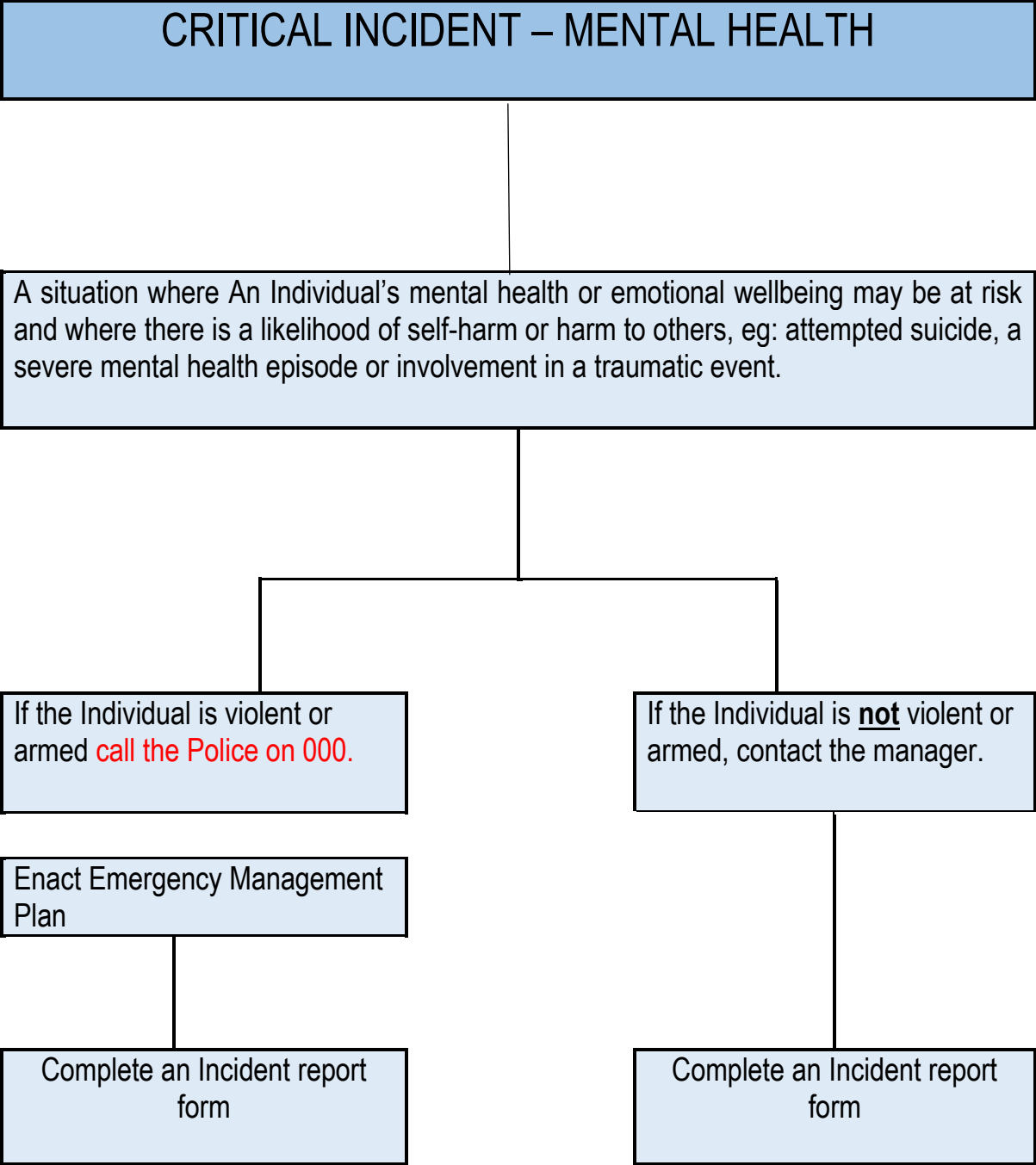
1. Staff should contact the Police on 000 .
2. After the Police have been notified staff should enact Emergency Procedure Plan.
3. Fill in an **Incident Report Form**.

If the student in not violent or armed

1. Contact the Manager.
2. Fill in an **Incident Report Form**.

Critical Incident – Mental Health Protocol

Who to contact



Status	Current
Effective Date	19/6/20
Review Date	19/6/23
Responsible Body	Committee of Management
Enquiries	9304 3910